News letter

JULY 2023

Simply Superior! EXCITING UPDATES FROM YOUR CREDIT UNION.



For almost 70 years, Superior has been providing financial services for members. From one branch office to 24, we continue to pride ourselves on superior member service and products suited to your individual needs.

The **mission** of Superior Credit Union is to build trusted relationships by delivering personalized financial solutions. We also pledge to fulfill the following commitments to our members:

- We promise to simplify your life
- We promise to work in your best interest
- We promise to help you build your financial future
- We promise to provide products and services relevant to your needs
- We promise to protect your privacy

As part of our mission, we have been working hard on a lot of exciting updates to better serve you!

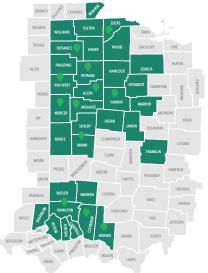
We revamped our VISA Rewards Credit Card program to offer 1.5% cash back on all purchases, as well as quarterly 2% cash back categories. From July 13 to October 12, cardholders will earn 2% cash back on gas. If you do not already have a Superior Credit Card, you can apply online at SuperiorCU.com or visit your local branch.



We also upgraded our iChecking account! iChecking is our interest-bearing checking account. Members only need to hold a minimum of \$2,500 in their account to start earning great rates. Current iChecking accounts are earning up to 3.00% APY. There is no monthly fee unless your average daily balance falls below \$1,000. You can open an iChecking account online or at your local branch.

Finally, we are opening two brand new offices in the coming months: at 202 Towne Center in Van Wert will be in August of 2023 and 413 Apollo Drive in Wapakoneta in spring of 2024! Both offices will utilize our new interactive teller machines to better serve members.

Stay tuned for opening dates and Grand Opening celebrations at both our Van Wert and Wapak offices on our Facebook page and via email.



Thank you for allowing us to serve 102,000 of you in 33 counties now and into the future!















SUPERIOR FOUNDATION AWARDS \$30,000 IN SCHOLARSHIPS TO MEMBERS

The Superior Foundation has awarded 30 scholarships for the foundation's fifth annual scholarship award season. Each student received a \$1,000 scholarship.

"We are excited to offer this opportunity to our members," said Pam Shaw, Foundation Board Chairperson. "As an organization, we believe education is the key to a bright future. This scholarship program allows us to assist our members as they continue their educational pursuits. Giving back to the communities we serve is a priority for us, and we are pleased to award these scholarships to deserving students."

The 2023 scholarships were awarded to: Lauren Bartlett, Kenton - Ashland University Kaden Brackman, St Marys - Wilmington College Noah Brown, Allen East - Ohio Northern University Lucille Deters, Bath - Ohio Northern University Madison Downing, Shawnee - Point Park University Ryan Hefner, Shawnee - University of Toledo Grace Hoffman, Ottawa Glandorf - University of Findlay William Kaufman, Ottawa Glandorf - University of Toledo Megan Ketner, Ottawa Glandorf - University of Findlay Emma Krebs, West Clermont - The Ohio State University Jaden Lehman, Ottawa Glandorf - University of Toledo Ryan Lucke, Kalida - University of Toledo Anna MacLennan, Anderson - Harvard College Erika Moenter, Delphos St Johns - Wright State University Ashton Moore, Delphos Jefferson - University of Findlay Taylor Morris, Shawnee - University of Dayton Dana Prenger, Minster - Bowling Green State University Emma Rex, Wapakoneta - Xavier University Alexis Rickenbacher, Liberty Benton - University of Alabama Brianna Ridenour, Shawnee - The Ohio State University Abigail Roberts, Western Brown - Mount Vernon Nazarene University Ellen Schloemer, St Marys Memorial - The Ohio State University Mitchel Schroeder, Ottawa Glandorf - The Ohio State University Chloe Schroeder, Ottawa Glandorf - The Ohio State University Samantha Sutton, Wapakoneta - University of Toledo Kaelan Swallow, Shawnee - Cedarville University Jonathan Waldmann, West Clermont - Miami University Brittany Walterbusch, Coldwater - Miami University Rachel Wenning, Coldwater - Miami University Reece Wheeler, St Marys Memorial - Bowling Green State University

Any Superior Credit Union member who meets the scholarship eligibility requirements is welcome to apply. Applicant must be a member of Superior Credit Union and a full-time student enrolled at an accredited technical school, college, or university. Applicants must have graduated from high school, completed at least one semester at an accredited technical school, college,



or university, and have a minimum cumulative 2.75 GPA at the time of application. Additional rules and eligibility criteria are available at SuperiorCU.com.

Scholarship details and applications for 2024 will be available on the credit union website on or about February 1, 2024. Applications for the next scholarship award cycle will be due April 1, 2024.



SUPERIOR FOUNDATION TO HOST GOLF OUTING FUNDRAISER

The Superior Foundation is excited to announce that its 3rd Annual Golf Outing will be held on Monday, September 11 at the Shawnee Country Club! We'll provide breakfast, a silent auction, game prizes, and more to the day's golfers.

The Superior Foundation is a not-for-profit private foundation established to support programs that benefit the communities served by Superior Credit Union. The mission of the Superior Foundation is to fund programs that are focused on creating financial stability for individuals and families in the communities we serve. This year, the Foundation donated \$250,000 toward First-Time Homebuyer Grant programs to help more than 125 families purchase their first home. We plan to continue this level of giving to our first-time homebuyers for years to come with the help of the Superior Foundation Golf Outing!

We are still accepting team registrations, sponsorships, and door prize donations. To register or see sponsorship availability for the Superior Foundation Golf Outing, please visit SuperiorCU.com/about/golf-outing.

Questions? Contact Kelsey Joseph, 419.879.3492, Foundation@SuperiorCU.com.

EQUAL EMPLOYMENT OPPORTUNITY POLICY

Superior Credit Union provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), national origin, age, disability, family medical history or genetic information, military service, or other non-merit based factors. In addition to federal law requirements, Superior Credit Union complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfers, leaves of absence, compensation, and training.

Superior Credit Union expressly prohibits any form of workplace harassment based on race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, genetic information, disability, or veteran status. All employees are expected to comply with this Equal Employment Opportunity Policy. Violations of this policy will be subject to discipline, up to and including termination.

Any employee who believes he or she has been discriminated against must immediately report any incident to human resources. Superior Credit Union will not tolerate retaliation against any employee who reports acts of discrimination or provides information in connection with any such complaint.



We welcome all current and new members to make the

*INTRO RATE SPECIAL

earn up to

After the intro period, 3.00% APY

*NEW iChecking Accounts ONLY. 4.00% APY available through September 30, 2023. Minimum \$1,000/month direct deposit required to receive special rate. APY = Annual Percentage Yield. Minimum balance to open iChecking account is \$2,500.00. Dividends compounded and credited monthly. Balance method based on average daily balance. If 30-day average balance falls below \$1,000.00, a fee of \$5.00 will be assessed to member.

Tap into Contactless Cards.

fast. convenient. safe.

















With the increasing reports of scammers attempting to impersonate Superior and other financial institutions, we wanted to provide some important clues to identify scams and keep your account and information safe:





Never feel pressured to give information (such as your account or card number) over the phone, especially if the call was unexpected. Scammers may try to use calls, texts, and emails to impersonate Superior member service.

Trust Superior-owned channels

Always go through the Superior app or website when seeking member support.

Be wary of false urgency. Scammers may try to create a sense of urgency to persuade you to do what they're asking. Be wary any time someone tries to convince you that you must

Be cautious of payment requests via wire. gift cards or crypto currency to people or organizations you haven't met in real life.

If you're ever unsure, it's safest to end the call/chat and reach out directly to member service through the Superior app or website or call 877.717.2271.

We are here to help!

Always report suspected fraud so we can keep our members safe!

Don't Fall For





NATIONAL BANK				
	Term	Interest Rate	APY*	
	3 Months	0.05%	0.05%	
	6 Months	0.10%	0.10%	
	12 Months	0.10%	0.10%	
	18 Months	0.10%	0.10%	
	24 Months	0.10%	0.10%	
	36 Months	0.10%	0.10%	
	48 Months	0.10%	0.10%	
	60 Months	0.10%	0.10%	

SUPERIOR CU				
Term	Interest Rate	APY*		
3 Months	3.211%	3.50%		
6 Months	3.455%	3.75%		
12 Months	3.698%	3.85%		
18 Months	3.796%	3.95%		
24 Months	3.893%	4.00%		
36 Months	3.941%	4.05%		
48 Months	3.990%	4.10%		
60 Months	4.038%	4.15%		

After the National Bank's "special", you'll be rolled into a CD paying 37 times LESS than a traditional Superior CD.

11 MONTHS

5.00% SPECIAL RATE "BAIT"

AFTER PROMO "SWITCH"



Open a Superior CD: The Best Rates for Anyone, Anytime.





Superior CU.com





NMLS #746357





